

Dante Ready Activation Workflow Guide

Overview

This guide applies specifically to NHD-500 series with pre-installed Dante firmware, and walks you through the process of activating the Dante functionality on your Dante Ready device. By activating the Dante functionality, your device will be able to communicate with other Dante-enabled devices for high-performance, low-latency audio transmission.

Before You Start

Before beginning the activation process, please ensure the following:

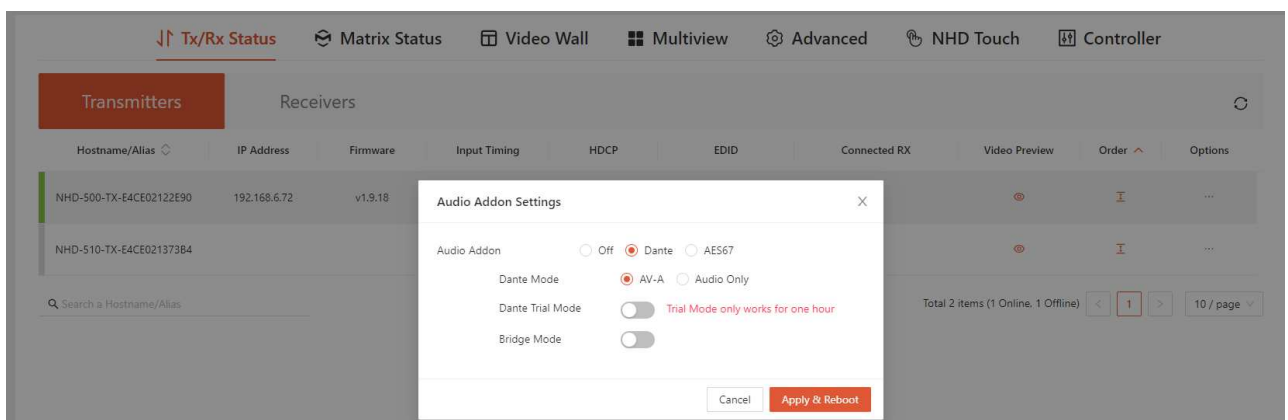
1. Device is connected to the network **via a stable wired Ethernet connection**.
2. **You have a valid Audinate account**. You will need to log in with your Audinate account to activate the license during the activation process.
3. **Dante Controller is installed**. If not, download and install this software from the official website:
<https://www.getdante.com/products/software-essentials/dante-controller/>

Activation Workflow

Follow these steps to activate the Dante functionality on your device:

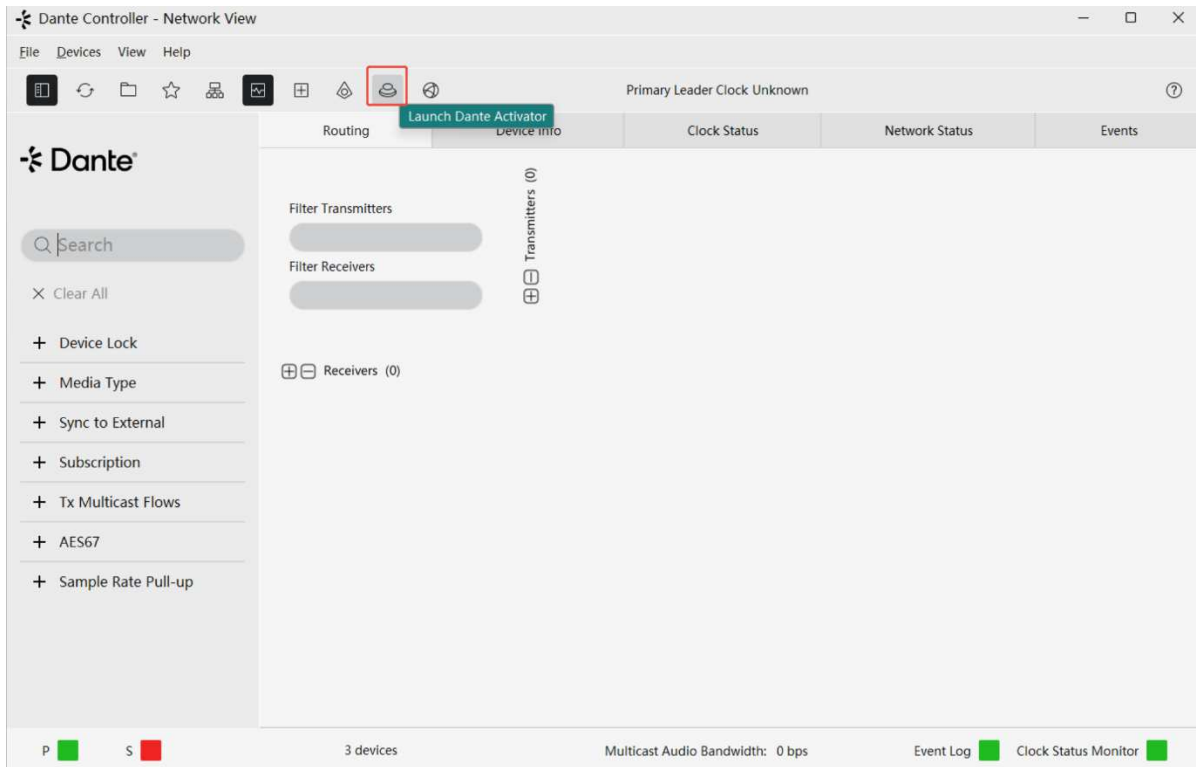
Step 1: Enable Dante Functionality on Your Device

- 1) Open a web browser and log in to the device's web UI.
- 2) Go to the **TX/RX Status** tab, click the **Options "..."** button for the desired device, and select **Audio Addon Settings** from the context menu.
- 3) For the **Audio Addon** item, select **Dante** and apply the settings to enable the device's Dante functionality.



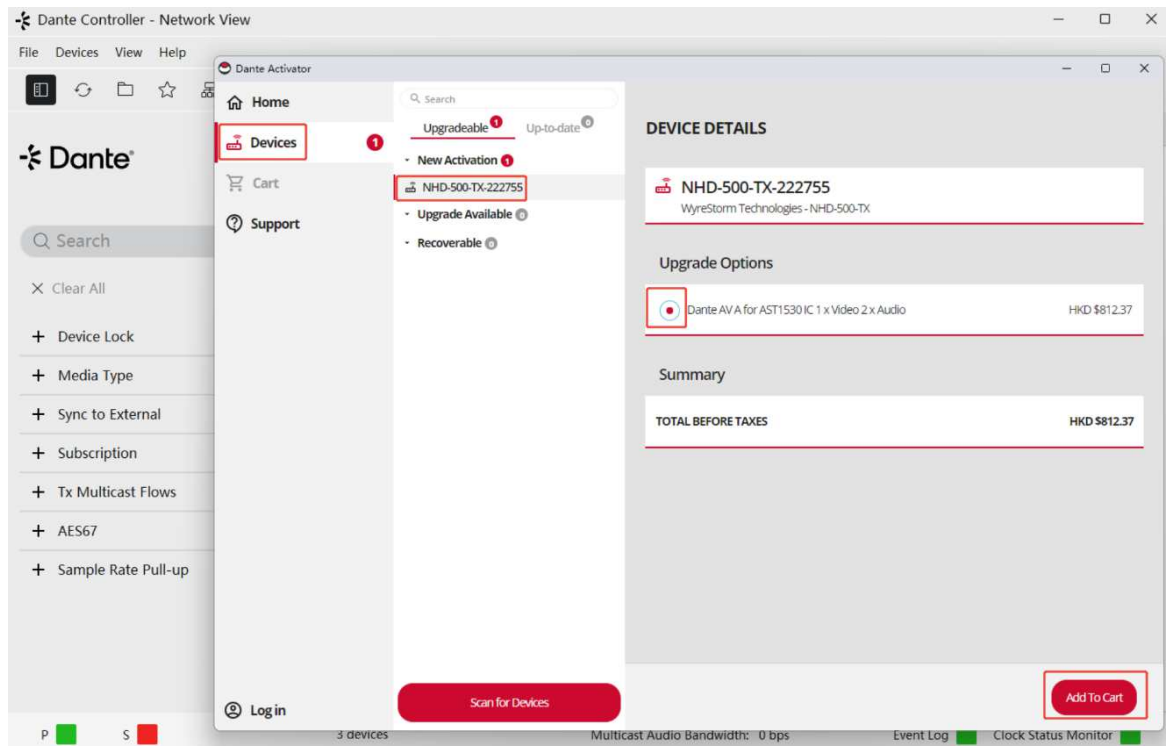
Step 2: Launch the Dante Controller Application

- 1) Launch the Dante Controller application on your computer.
- 2) In the Dante Controller toolbar, click on the **Launch Dante Activator** icon to open Dante Activator.



Step 3: Select the Device to Activate

- 1) In the **Dante Activator** window, click on the **Devices** tab.
- 2) Enter the **Upgradeable** subtab and locate the device you want to activate in the **New Activation** section.
- 3) Click on the device, then choose the **Dante AV A** service (the cost will be displayed) under **Upgrade Options**.
- 4) Click **Add to Cart** to add the Dante AV A service to your cart.



Step 4: Log in and Complete the Payment

- 1) After opening the cart, a login prompt will appear. Enter your Audinate account credentials (username and password).
- 2) Follow the instructions to complete the payment to proceed with activation.

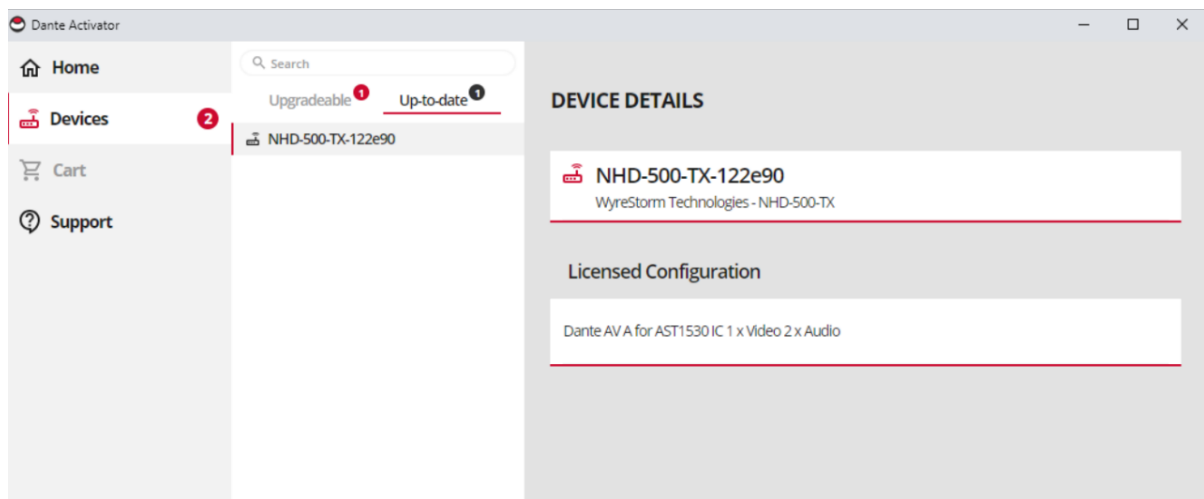
Step 5: Activate the Device

- 1) Upon successful payment, license deployment will begin.
- 2) A prompt will appear confirming that the license has been deployed to the device and that activation will complete after an automatic reboot (no user action required). The wording of the prompt may vary by software version.

Step 6: Verify Activation

After the device reboots, you can verify the activation status in Dante Activator.

In the **Devices** tab, switch to the **Up-to-date** subtab to confirm that the device appears with its name and licensed configuration details.



Important Notes:

- Ensure a stable network connection to prevent any interruptions during the activation process.
- If the device does not appear in the Upgradable subtab, it may not support the Dante AV service. Please check the device model and compatibility.
- For issues related to license activation or Audinate account, please contact Audinate Support: <https://www.getdante.com/support/>
- For device-related inquiries or technical support, please refer to the product documentation or contact the WyreStorm Support Team for further assistance.